

RadChem *Info*

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EICHROM ENVIRONMENT

Editorial

Dear customers

Eichrom Environment is currently going through the process of obtaining the ISO 9001 Certification (Certification Audit foreseen for the beginning of July). For this reason, we would like to use this RadChem Info to present you an extract of our quality manual.

We remain at your disposal for any complementary information.

Michaela Langer,
Eichrom Environment President

Eichrom Environment SAS

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Quality manual

Quality Policy

Dear customers,

The aim of our newly created company Eichrom Environment is to be the leader in the area of the conception of technical solutions, the production and the commercialization of products for the surveillance of the environment, employees and installations. This particularly includes the supply and the production of extraction chromatographic resins.

Our strengths are our expertise, availability, communication and flexibility. Our quality manager, as representative of the president, remains, through her authority, your privileged contact.

In an effort to continuously improve our services, we are determined to obtain the ISO 9001 Certification of all our activities. We thus keep pursuing and improving the services formerly provided by Eichrom Europe.

We are permanently at your disposal for all your comments and questions and we commit ourselves to constantly enhance the efficiency of our quality system.

Michaela Langer,
Eichrom Environment President



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Quality Manual

Resolve™ Filters
Lot No. FTW...

Presentation

History - Activities - Competences

Since its creation in Europe in 1997, Eichrom has commercialized chemical separation technologies with high added value. The extraction chromatographic resins represent a new approach to the separation of radionuclides (actinides and fission products) from various sample matrices (environmental, medical, bio-assays and wastes matrices).

Our products have become the standard technology in the field of radiochemistry with methods used by accredited laboratories (AREVA, BNFL, CEA, NNC,...) and regulatory organizations (IRSN, IAEA,...).

The Eichrom team has developed not only a commercial data base for over 42 countries in Europe, South Africa and Middle East, but also an international network of renown experts in radiochemistry on which the company can rely.

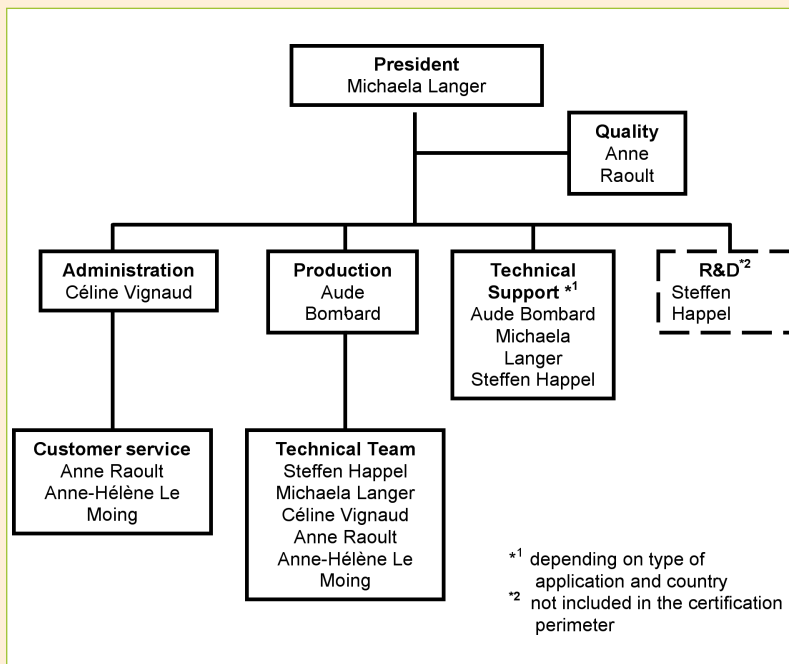
Our Technical Support is dedicated to assist laboratories working in the area of environmental monitoring, determination and measurement of radioactivity. We support our customers in their research and development activities, and in implementing new applications and technical solutions.

In an effort to better serve our customers and to respond to the needs of the market of analysis and environmental protection, Eichrom Environment was created in 2007 as a result of the purchase of the trade activity from Eichrom Europe.

Eichrom Environment, an independent company backed by French capitals, is dedicated to the sale of resins and to the technical support of customers, and is implementing a production unit of extraction chromatographic resins in Rennes (France).

Eichrom Environment's management commits to maintaining and continuously improving the high quality of the customer service and the manufacturing of the products. Further the development of sustainable Research and Development partnerships with our customers remains one of our main goals.

The Team



Administration	<ul style="list-style-type: none"> • Reception • Quotation • Sending • Purchases • Human Resources • Accountancy • IT
Production	<ul style="list-style-type: none"> • Manufacturing of the resins
Technical Support	<ul style="list-style-type: none"> • Technical assistance for the use of our products and for the optimisation of the methods • Attendances in conferences • customer visits • Users group meetings • Communication
R & D	<ul style="list-style-type: none"> • Project Management • Technology watch
Quality	<ul style="list-style-type: none"> • Management of the Quality Management System • Preparation of company meetings

Quality Manual

Our values

- > Technical Competence
- > Confidentiality
- > Communication
- > International Expertise
- > Customer Service
- > Availability
- > Quality of our products
- > Experimented, complementary and multilingual team

Application Domain

In the frame work of the ISO 9001 Certification Eichrom Environment has implemented a quality management system of the following activities :

1) Trade and fabrication of laboratory consumables including

- Extraction chromatographic resins and ion exchange resins for the analysis of radioactive and non radioactive elements,
- Associated accessories

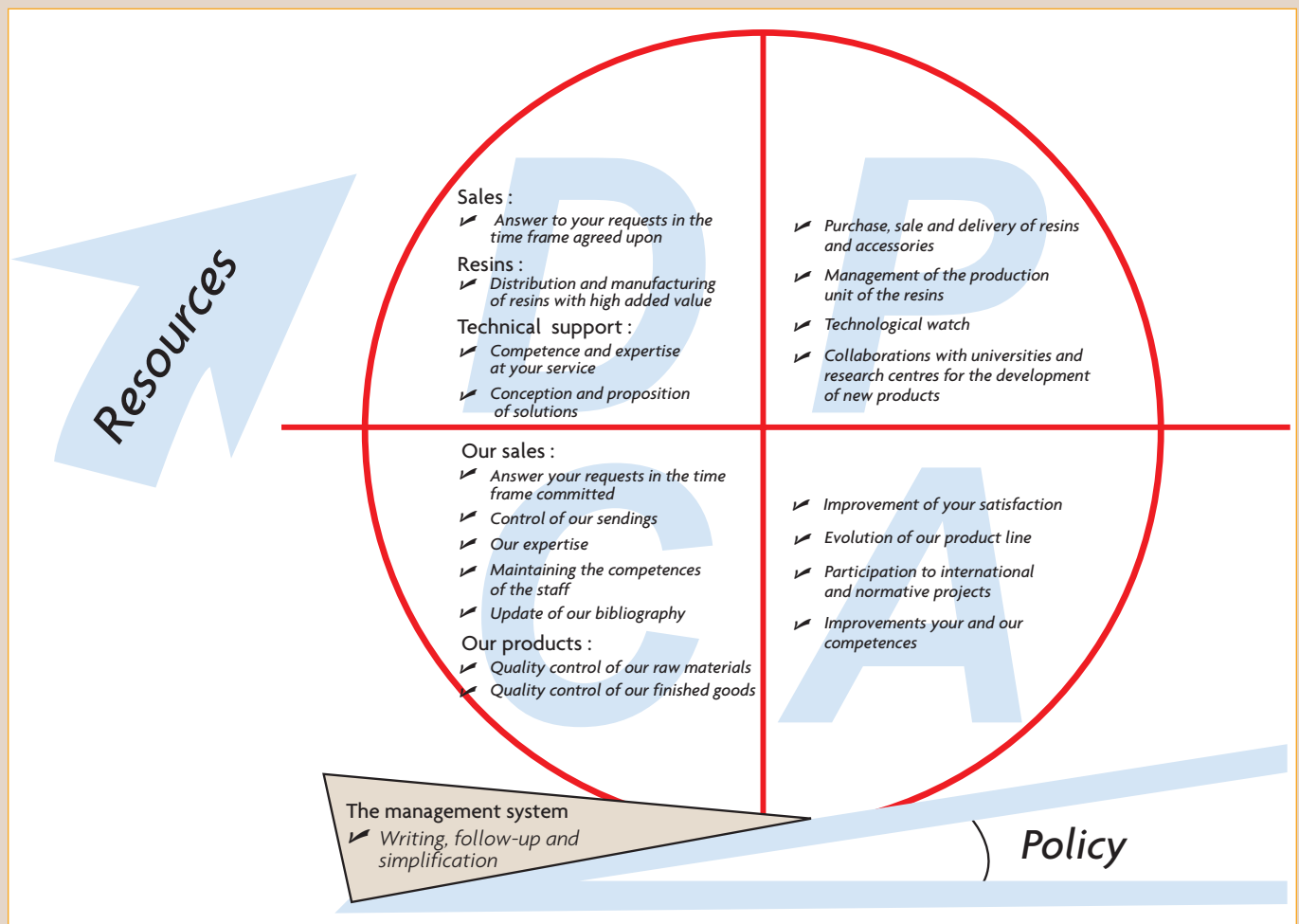
2) Customer Support

- Reception
- Quotation

3) Technical Support

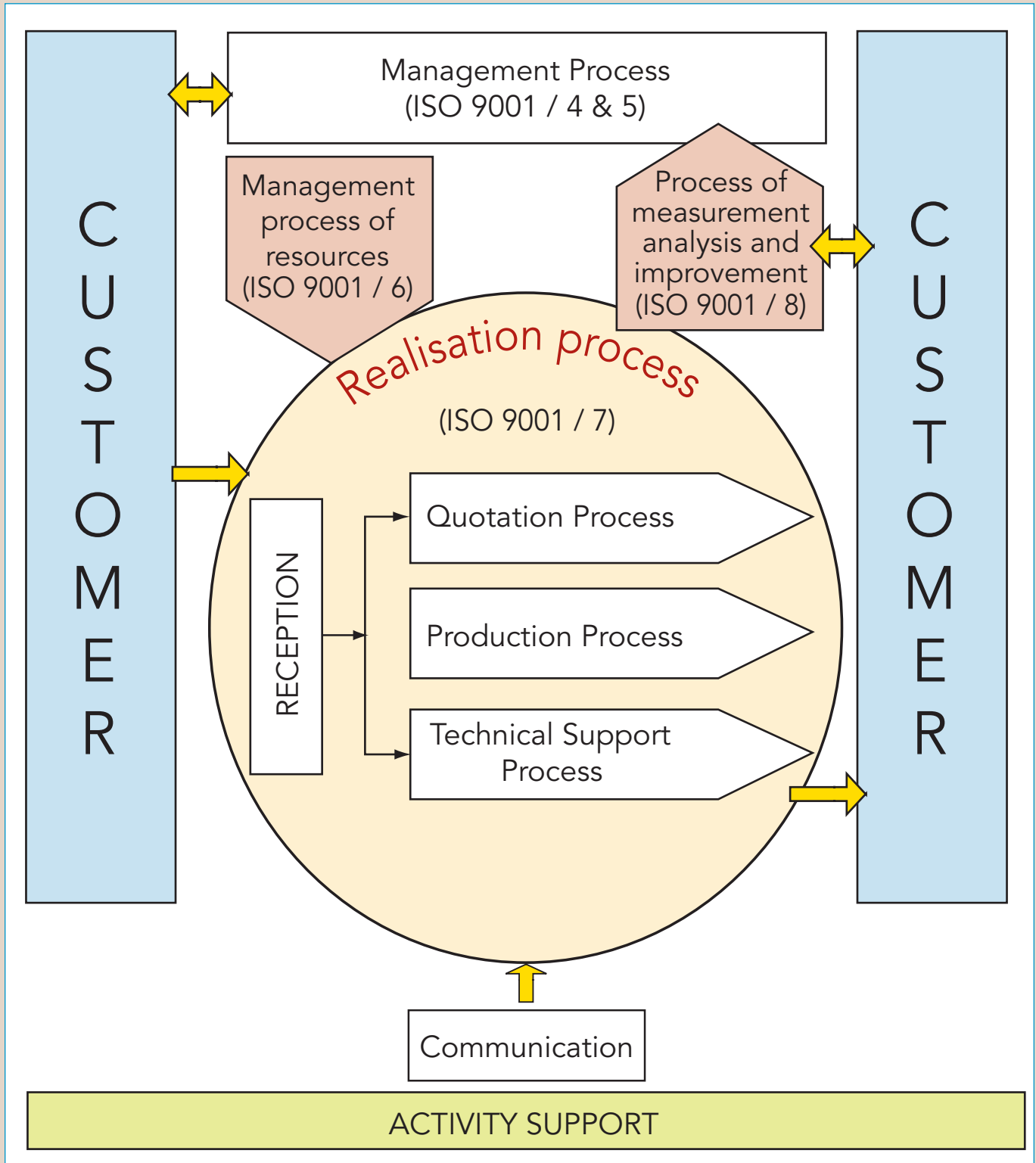
- Conception of appropriate answers to the customer enquiries

Procedures and documents are associated to our quality system.



Quality Manual

Cartography of the processes



You also may address your request and demands to contact@e-environment.fr